

October 4, 2018

Mark Zuckerberg Chairman and Chief Executive Officer Facebook, Inc. 1 Hacker Way Menlo Park, California 94025

Dear Mr. Zuckerberg:

We write to express our concern regarding recent reports that Facebook has requested large U.S. banks "to share detailed financial information about their customers, including card transactions and checking-account balances". Data privacy and cybersecurity are more important than ever, and we believe that you owe it to the American people to properly secure the data you currently possess, before you obtain data from a third party.

Less than a year after Americans learned that Cambridge Analytica gained access to private information on more than 50 million Facebook users,² we have concerns that you have not properly secured user data. Last month's report that hackers successfully breached Facebook, exposing the personal information of close to 50 million users, only serves to exacerbate these concerns.³ Of course, Facebook is not the only concern. In the year since the Equifax data breach, companies such as Macy's, Adidas, Sears, Delta Airlines, and Best Buy reported data breaches, exposing millions of consumers.⁴ Consumers' personal information is only as secure as the data security standards of the companies who hold it.

According to the *Wall Street Journal*, "Facebook said it wouldn't use the bank data for adtargeting purposes or share it with third parties" but you nonetheless asked banks "for information about where its users are shopping with their debit and credit cards outside of purchases they make using Facebook Messenger". This raises the question as to what exactly you plan to do with the data. Reportedly, "[b]ank executives are worried about the breadth of information being sought"⁵, as they rightly should be. To that end, we seek the following:

- 1. Information about potential data sharing deals Facebook has entered into or plans to enter into with a financial institution.
- 2. What if any extra security measures your Facebook plans to implement to ensure that any shared information is scrubbed of personally identifiable information?

https://www.wsj.com/articles/facebook-to-banks-give-us-your-data-well-give-you-our-users-1533564049?mod=yahoo hs&yptr=yahoo

² https://www.nytimes.com/2018/03/19/technology/facebook-cambridge-analytica-explained.html

³ https://www.nytimes.com/2018/09/28/technology/facebook-hack-data-breach.html

⁴ https://www.businessinsider.com/data-breaches-2018-4#adidas-2

https://www.wsj.com/articles/facebook-to-banks-give-us-your-data-well-give-you-our-users-1533564049

- 3. What steps you plan to take to ensure that users may opt out of having their data shared?
- 4. What, if any, additional data privacy measures do you plan to implement prior to acquiring consumer banking data?

We appreciate your concern regarding this matter and thank you in advance for a timely response by October 19, 2018. Should you have any questions please contact Shelby Boxenbaum or in Senator Menendez's office or Stephen Newton in Senator Kennedy's office.

Sincerely,

Senator Robert Mener dez

Senator John Kennedy